

eLibrary FAQs

Reading on a mobile device

- Download either of the following apps from the App Store (iOS) or Play Store (Android):

Axis360

BorrowBox

RBdigital

Freegal

For most apps, search for “Lake Macquarie City Library” and log in with your library card number and password / PIN. With RBdigital, you must register an account first – just click on Register Now in the app.

Loan limit

- You can borrow up to ten (10) items of each type (eBooks / eAudiobooks) at any one time.

Reservations and renewals are regarded as loans and contribute to your loan limit count.

Loan period

- There are various loan periods across our different collections as follows:

	Loan period	Renewals	Content
Axis360	4 weeks	No	eBooks & eAudiobooks
Bolinda / BorrowBox	2 weeks	Yes	eBooks & eAudiobooks
RBdigital	3 weeks Unlimited, no expiry	No n/a	eBooks & eAudiobooks eMagazines
Freegal Music	5 downloads per week 5 hours streaming per week	n/a	Music

Renewals

- Currently only eBooks and eAudiobooks borrowed via Bolinda / BorrowBox can be renewed (providing there are no reservations).

There are no renewals for eMagazines or Music tracks.

Returns

- Titles can be returned early if you have finished reading them. Select the return option in the Loans or Account details page.
- Otherwise, titles will automatically be returned on the expiry date (unless renewed prior).

eMagazines

- Download eMagazines from RBdigital. There is no loan limit or expiry period. The title stays on your device until you manually delete it.
- If using RBdigital for the first time, you must register an account first by clicking on Register Now before logging in with your email address and password.

eMusic

- Download single music tracks from Freegal. Once downloaded, the song track is yours to keep.
- All songs are in MP3 format. Videos are in MP4.