## LAKE MAC LIBRARIES SELF-CHECKOUT PROMOTION

## **Terms and Conditions**

- Information on how to enter and prizes form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions and any entry not complying with these Terms and Conditions is invalid.
- 2. Entry is open to Australian residents 13 years and over. Employees of the Promoter and their immediate families are ineligible to enter.
- 3. Promotion commences at 9AM Australian Eastern Daylight Time ("AEDT") on November 9, 2020 and closes at 5PM AEDT on January 31, 2021 ("Promotion Period").
- 4. To enter, entrants must:
  - 1. If not already, register as a Lake Mac Libraries member.
  - 2. Download the Lake Mac Libraries App and login to their member account.
  - 3. Borrow an item using the app's 'self-service' function at any Lake Mac Libraries branch or renew an existing loan via the 'My Account' section on the app.
- 5. Entrants may enter the competition more than once.

1. To be eligible to win the 'weekly prizes', entrants must register a qualifying entry during the individual promotional week. There are twelve (12) promotional weeks in total.

2. To be eligible to win the 'major prizes', entrants must register a qualifying entry during the promotional period (9 November 2020 to 31 January 2021).

- 6. This is a game of chance and skill plays no part in determining the winners.
- 7. The 'major prizes' are:

- One (1) Apple iPad (8<sup>th</sup> Generation) valued at \$499 recommended retail price ("RRP").

-One (1) Apple Watch SE valued at \$479 RRP

-One (1) Nintendo Switch Console valued at \$449 RRP.

- 8. The 'weekly prizes' include:
  - Spotify Gift Vouchers (3 months Premium)
  - \$50 Netflix Gift Vouchers.
  - \$50 JB HI-FI Gift Vouchers.
- 9. There is one (1) 'major' prize to be won each month throughout the promotional period. These will be randomly drawn on 10 December 2020, 11 January 2021 and 1 February 2021 respectively.
- 10. There are two (2) weekly prizes to be won each week throughout the promotional period. The weekly prizes vary from week-to-week and are up to the discretion of Lake Mac Libraries. These items are valued up to a maximum of \$50 RRP each.

- 11. There are twelve (12) promotional weeks in total with the first beginning on Monday 9 November. Each promotional week runs from Monday to Sunday inclusively.
- 12. Total prize pool for the promotion is valued up to \$2677 RRP.
- 13. A random electronic draw will be conducted for the 'major prizes' to determine the winners at 126-138 Main Road Speers Point NSW 2284 on the following dates:
  - Thursday 10 December 2020 at 12:00PM AEDT.
  - Monday 11 January 2021 at 12:00PM AEDT.
  - Monday 1 February at 12:00PM AEDT.
- 14. The 'weekly' prizes will be determined by a random electronic draw conducted each Monday at 126-138 Main Road Speers Point NSW 2284. The first draw will take place on Monday 16 November 2020 and the final draw will occur on Monday 1 February 2021.
- 15. The winner/s will be notified by telephone, email or via social media within two business days of the draw/s.
- 16. The Promoter reserves the right to verify the validity of all entries and reserves the right to disqualify any individual entrant or group of entrants for tampering with the entry process. The Promoter may in its complete discretion preclude that entrant from participation in any or all future promotions of the Promoter.
- 17. Prizes are not transferable and non-redeemable for cash.
- 18. Prize value is correct at time of printing but no responsibility is accepted for any variation in the value of any prize.
- 19. The Promoter's decision is final and no correspondence will be entered into.
- 20. The Promoter retains the absolute discretion to require a winner to provide proof of age, residential address and identity in a form determined by the Promoter before awarding the prize.
- 21. If any prizes remain unclaimed, the Promoter may conduct an unclaimed prize draw at 126-138 Main Rd Speers Point NSW 2284 14 days following the original prize draw. The first valid entry drawn will win the unclaimed prize, and so on until all unclaimed prizes have been awarded. The winner will be notified by telephone, email or via social media within two (2) business days of the draw.
- 22. The Promoter is not liable for any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained during the course of accepting or using the prize, except for any liability which cannot be excluded by law.
- 23. Each entry becomes the property of the Promoter. All details will be held in accordance with the Lake Macquarie City Council Privacy Policy, which can be accessed by visiting <u>www.lakemac.com.au</u> or calling 02 4921 0333.

- 24. Entrants and prize winners consent to their name and suburb being published by the Promoter or the media. Entrants and prize winners must also consent to a short interview with Council and the media where their interview responses may be used in media or promotional material at the Promoter's absolute discretion.
- 25. Prize winners should look to the manufacturer of products or provider of services awarded for all warranties. Winners should look to the Retail Supplier for locations of service providers. These terms and conditions do not exclude or limit the application of any statutory provision (including a provision of the Competition and Consumer Act 2010) where to do so would contravene that statute or cause any part of these terms and conditions to be void.
- 26. The Promoter is not responsible if a prize is lost, stolen, destroyed, or used without the winner's permission. The Promoter is also not responsible for the availability and provision of services associated with the use of the prize.
- 27. If any prize (or part of any prize) is unavailable, the Promoter, in its absolute discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any directions from a regulatory authority.
- 28. If for any reason this promotion is not capable of running as planned, whether caused by infection by computer virus, mobile phone failure, line drop out, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupt or affect the administration, security, fairness or integrity of the Promotion, the Promoter reserves the right in its sole discretion, to cancel, terminate, modify or suspend the Promotion. The Promoter may in its sole discretion disqualify any individual who tampers with the entry process.
- 29. The Promoter is Lake Macquarie City Council. [ABN 81 065 027 868] of 126-138 Main Road Speers Point NSW 2284.