

# eLibrary FAQs



## On a mobile device

- Download any of the following apps from the App Store (iOS) or Play Store (Android):  
Axis360    BorrowBox    Indyreads    Libby    PressReader    Freegal
- Search for **Lake Macquarie City Library** and login with your **library card number** and **PIN**

## Internet / WiFi connection

- Internet / WiFi connection is required to login, borrow and download titles. Once titles have been downloaded in full, eBooks and eAudiobooks can be read or listened to offline.

## Loan period and loan limits

- Reservations and renewals are regarded as loans and contribute to your loan limit count.
- Loans and downloads to be carried out within their respective Apps or web browsers.
- Refer to Account setup instructions on the library website for further help.

	Content	Loan period	Loan limit	Reservation limit	Renewals
Axis360	eBooks eAudiobooks	4 weeks	10	10	No
Bolinda / BorrowBox	eBooks eAudiobooks	2 weeks	10	10	Yes
Indyreads	eBooks eAudiobooks	3 weeks	20	3	No
Libby	eBooks eAudiobooks	3 weeks	10	10	Yes 3 days before expiry
PressReader	eMagazines Newspapers	unlimited	unlimited	-	-
Freegal Music	Music	unlimited	5 downloads / week unlimited streaming		

## Returns

- Titles can be returned early if you have finished reading them. Select the **return** option in the Loans or Account details page.
- Titles will automatically be removed and returned on the expiry date (unless renewed prior).

## Freegal Music

- Downloaded song tracks are yours to keep.
- Song tracks are in MP3 format. Videos are in MP4 format.
- An internet connection is required for streaming.